



# 2011 Statewide Mutual Risk Management Conference

PREPARE YOUR COUNCIL



The 2011 Local Government Risk Management Conference  
"Prepare Your Council"  
is being held this year on  
**Thursday 25 & Friday 26 August, 2011**

***Register now!***

**Conference venue:** The Wesley Centre – 220 Pitt St Sydney

**Dinner venue:** Dockside – Balcony Level, Cockle Bay Wharf

If you would like to stay at The Grace Hotel please call Koi Tereu - (02) 9272 6890 & quote **JAR2408**  
Or email [koi.tereu@gracehotel.com.au](mailto:koi.tereu@gracehotel.com.au) to receive a rate of \$210 room only or \$225 with full buffet breakfast.

Any queries regarding accommodation while you are in Sydney, or any questions you may have, please don't hesitate to contact Andrea Gunning, (02) 9320 2708 or [email Andrea.Gunning@jta.com.au](mailto:email.Andrea.Gunning@jta.com.au) or Mellissa Howe (02) 9320 2768 or email: [Mellissa.Howe@jta.com.au](mailto:Mellissa.Howe@jta.com.au)



# 2011 Statewide Mutual Risk Management Conference

## REGISTRATION FORM

Yes, please register me for "Prepare Your Council" Local Government Risk Management Conference, in Sydney on 25 – 26 August 2011.

*If more than one participant is coming from Council, please fill out a separate registration form for each.*

First and Last Name: -----  
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Council: -----  
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Postal Address: -----  
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Telephone: -----

E-mail: -----

Signature: -----  
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Member: \$485 (inc GST) per delegate. This includes all conference materials, morning and afternoon tea, lunch, pre-dinner drinks, dinner and entertainment.

Non Member: \$600 (inc GST) per delegate.

Dinner Guest only: \$150

A tax invoice will be sent to Council for payment upon receipt of this registration form.

**There will be no refund for non-attendance unless advised in writing and received by us before C.O.B. on 19/08/11**

**PLEASE NOTE:** Numbers are strictly limited to the first 250 registrations.

### Dinner Venue

Dockside

Balcony Level  
Cockle Bay Wharf  
Darling Park  
Sydney NSW 2000  
Ph: (02) 9261 3777

### Conference Venue:

Wesley Conference Centre

220 Pitt Street,  
Sydney NSW, 2000.  
Ph: (02) 9263 5500

Please advise if you have any special dietary requirements -----

Please advise if you will be attending the dinner on Thursday night  
Day parking is available at Wilson Parking cnr Market and Kent Street Sydney.

Parking is also available at most hotels for guests. You can scan & email this form to the email addresses on the cover page or fax to 02 9299 2029

Please make cheques payable to Statewide Mutual and mail your registration and payment by Wednesday 10th August 2011 to:  
Jardine Lloyd Thompson Pty Ltd  
PO Box H25 Australia Square  
SYDNEY 1215

# 2011 Programme

DAY 1	THURSDAY 25 <sup>th</sup> AUGUST	DAY 2	FRIDAY 26 <sup>th</sup> AUGUST
0845 (15)	<b>Opening Address</b> Terrey Kiss, Chairman Statewide Mutual	0855	<b>Facilitators Call to Order</b>
0900 (30)	<b>Tropical Cyclone Yasi</b> Linda Kirchner, Risk Manager Cairns City Council	0900 (30)	<b>Statewide's Contractor Management System</b> Robert Humphries Statewide RRM
0930 (30)	<b>Calculated Risk in the Wine Grape Growing Industry</b> – Brian Simpson, CEO, Riverina Wine Grape Marketing Board	0930 (30)	<b>In at the Deep End</b> Simon Pradhan, Project Engineer & LEMO, Wakool Shire Council
1000 (30)	<b>Environmental Security</b> Alice Howe, Manager Sustainability Dept Lake Macquarie City Council	1000 (30)	<b>Footpath Strategies for Street Businesses</b> Trina Holmes & Ken Grill Muswellbrook Shire Council
1030	<b>Morning tea</b>		
1100 (30)	<b>Firestorm in the Nation's Capital</b> Nick Lhuede, Director Risk & Planning Group Emergency Services Agency	1100 (120)	<b>Mock Trial</b> – Playground Injury  Presented by DLA Phillips Fox and the Skinner Actors Group
1130 (30)	<b>Crowd Management in an Emergency</b> Jan Dachs, EMO Risk & Planning Group Emergency Services Agency		
1200 (30)	<b>RMEA Presentations</b>		
1230	<b>Lunch</b>	1300	<b>Lunch and conference close</b>
1330 (30)	<b>A Town Divided</b> Jim Gossage General Manager Tenterfield Shire Council	 <p style="text-align: center;"><b>2011 Statewide Mutual Risk Management Conference</b></p> <p style="text-align: center;"><b>PREPARE YOUR COUNCIL</b></p>	
1400 (30)	<b>Running the Gauntlet for National Accreditation</b> - Charmaine Richey OHS Safety & Risk Officer Orange City Council		
1430 (30)	<b>Embedding Risk Management into Business Planning</b> - Cheryle Burns, Manager, Risk Control & Safety Services Woollahra Council		
1500	<b>Afternoon tea</b>		
1530 (30)	<b>Managing Risks the Norfolk Way</b> Melissa Graham, Risk Manager Norfolk Island		
1600 (30)	<b>Road closures and Maintenance Management during peak floods</b> Mark Gordon, Roads Engineer Bourke Shire Council		
1630 (30)	<b>Finding some positive outcomes from a Workcover investigation</b> Bruce Curtis, Risk & Safety Coordinator, Kyogle Council		
1700	Day 1 Close		
1830 2300	Pre-dinner Cocktails and Dinner The entertainment for 2011 will be the BBQ Kings		

# Programme Overview

**Tropical Cyclone Yasi** Linda Kirchner is the Risk Manager at Cairns City Council. Linda highlights their preparedness for the largest cyclone to hit Australian shores. We all remember the eerie scenes of a deserted Cairns. This is what really happened.

**Calculated Risk in the Wine Grape Growing Industry** by Brian Simpson, CEO of the Riverina Wine Grape Marketing Board. Brian discusses the risks associated with growing and producing your favourite product.

**Environmental Security** Alice Howe is the Manager of the Sustainability Department at Lake Macquarie City Council. Council has been looking into their long term environmental needs for some years now and have developed a unique strategy for sustainability.

**Firestorm in the Nation's Capital** On Saturday, 18 January 2003, bushfires hit Canberra. Driven by strong hot westerly winds, wildfire swept through most of the urban bushland in the southern suburbs, crossed the bush-urban interface, and penetrated deeply into the western most urban area, leaving a path of destruction and pain. Hear first hand from Nick Lhuede, Director of the Risk & Planning Group of Emergency Services Agency on how this disaster was managed.

**Crowd Management in an Emergency** Jan Dachs is the Emergency Management Officer of the Risk & Planning Group of Emergency Services Agency. One forgotten element of any natural disaster is crowd control. Jan describes in detail the process as used by ESA Canberra.

**A Town Divided** Jim Gossage is General Manager of Tenterfield Shire Council. Hear how Jim had to deal with the media, rate payers and travellers first hand when the town of Tenterfield and the New England Highway which runs through the town, was cut in two.

**Running the Gauntlet for National Accreditation** This is about Orange City Council's experience in their quest to gain National accreditation for 4801. Hear from Charmaine Richey Orange City Council's OHS Safety & Risk Officer about the challenges of the strict requirements for documented procedures consultation and education of staff and the ongoing requirement of monitoring and reviewing the key to this being the evidence found in documentation.

**Embedding Risk Management into Business Planning** Cheryle Burns is the Manager Risk Control & Safety Services at Woollahra Council. For many years now Woollahra has been searching for the right methodology to embed risk management into Council. Have they found it? Let Cheryl tell why she thinks they have.

**Managing Risks the Norfolk Way** On the small island off the coast of NSW lies Norfolk Island. Melissa Graham is the Risk Manager. Here Melissa tell their story on how Norfolk Island manage risks.

**Road closures and Maintenance Management during peak floods** Mark Gordon is the Roads Engineer at Bourke Shire Council. During the recent floods the came down from Queensland, Council needed to shut many of their rural roads. How and why is interesting listening.

**Finding some positive outcomes from a Workcover investigation** Following a recent incident involving a contractor, Kyogle faced a Workcover investigation. Hear Bruce Curtis speak about both the positive and negative findings from the investigation and how a well known and often used contractor became a potential liability for council. Things that are missed by one Council, may also be missed by others.

**Statewide's Contractor Management System** Statewide is in the process of launching a product to assist members manage contractors. Robert Humphries has been working closely with our supplier and this session will bring you up to date on where we are at.

**In at the Deep End** by Simon Pradhan, Project Engineer & LEMO from Wakool Shire Council talks the trials and tribulations of opening and operating an EOC in a flood emergency for the first time. This session will discuss cross border evacuation, liaison with Victorian agencies and local Councils, lessons learnt, and how to plan better for next time.

**Footpath Strategies for Street Businesses** Trina Holmes & Ken Grill from Muswellbrook Shire Council have been reviewing how they manages street usage for commercial gain. Listen to their solutions.

**Mock Trial** Today we will play out an actual trial that involved a serious injury at a Playground Injury. Instead of the traditional "Top Five Cases" delivered by Michael Down from DLA Phillips Fox, we have engaged a troop of professional actors to re-enact the trial with expert commentary from Michael and his team.